

Dear Family and Friends,

We are excited to announce Putnam Ridge will open for full visitation on Monday November 22<sup>nd</sup>. The hours for visitation are Sunday – Saturday 9am-8pm. You may only enter and exit the building through the main lobby door. The front lobby doors are locked at 8pm.

Please read the below Guidelines for Visitation in its entirety before your visit so that you know what to expect.

### Putnam Ridge Guidelines for Visitation

In compliance with the Centers of Medicare and Medicaid (CMS) Guidance, we have considered risk factors and have developed a plan to initiate indoor visitation with guidelines that promote safety while ensuring quality visitation.

Visitation will be allowed indoors at all times and for all residents as permitted under the regulations.

All visits should be conducted in a manner that adheres to the core principles of COVID-19 infection prevention and does not increase risk to other residents. Putnam Ridge will ensure that physical distancing can still be maintained during peak times of visitation (e.g., lunch time, after business hours, etc.). Also, facilities should avoid large gatherings (e.g., parties, events) where large numbers of visitors are in the same space at the same time and physical distancing cannot be maintained. During indoor visitation, visitor movement in the facility will be limited.

If a resident's roommate is unvaccinated or immunocompromised (regardless of vaccination status), visits should not be conducted in the resident's room, if possible.

#### Location for visits

##### Resident's Room

- when both residents are in the room the privacy curtain must be drawn

Visitors may not walk around different halls of the facility. Rather, they should go directly to the resident's room or designated visitation area.

##### Isolation Process

- If a loved one is on any precautions you must wear the appropriate PPE when in the room
- Please remove all PPE except your mask before exiting the room
- Please wash your hands or use hand sanitizer when leaving room

##### Visitation Process

All residents and visitors, regardless of vaccination status, should wear face coverings or masks and physically distance, at all times. If the resident and all their visitor(s) are fully vaccinated and the resident is not moderately or severely immunocompromised, they may choose not to wear face coverings or masks and to have physical contact when in the resident's room. Visitors should wear face coverings or masks when around other residents or healthcare personnel, regardless of vaccination status.

Visitors must be able to adhere to the core principles of infections control as described above. Staff will be monitoring to ensure these practices are adhered to. Staff will provide reminders and education as needed. For the safety of our residents and staff, the facility has the right to revoke visitation for those visitors who are not adhering to the guidelines.

- a.) All visitors enter through the main lobby doors. The front lobby doors are locked at 8pm.
- b) Use hand sanitizer provided
- c) Receptionist will take your temperature and record it. Anyone with a temperature of 99.6 or higher will not be permitted to visit.
- d) All visitors must check in and out on the kiosk. The Department of Health requires we have an electronic check in for each visitor for purposes of inspection and potential contact tracing.
- e) The Receptionist will then direct you to your loved ones room.
- f) Visitors are not permitted to walk around the facility; rather they must go directly to the designated location for the visit.
- g) Visitors are to use designated restroom behind reception.
- h) Visitors may not be in areas with other residents such as dining room, day room when other residents are present.